



ENGINEERED OAK MAINTENANCE GUIDE

Care instructions for prefinished and unfinished engineered oak



MAINTAINING YOUR ENGINEERED OAK FLOOR

Correct care preserves the natural character, finish and long-term performance of engineered oak. The essential first step is to identify whether the planks were supplied prefinished with factory UV lacquer or installed unfinished and coated on site.

These finishes require different cleaning products, maintenance routines and repair methods. An unsuitable product may degrade the finish, create permanent marks or affect warranty cover. Always follow the current instructions supplied with the specific flooring and care product.

PREFINISHED - UV LACQUERED	UNFINISHED - SITE FINISHED
Prefinished planks: The UV-cured lacquer is factory applied, producing a hard, sealed protective film. Daily care is straightforward; local repairs are more difficult to blend.	Unfinished planks: These may be finished after installation with Jax Oleum colour stain and a compatible Jax 2K sealer. Care must follow the final finishing system.

UNIVERSAL CARE - THE GOLDEN RULES

PREVENT GRIT AND SCRATCHES

Use quality doormats at all entrances. Fit felt protector pads beneath furniture, use protective mats beneath wheeled chairs and lift furniture instead of dragging it.

DRY CLEAN FIRST

Sweep regularly or vacuum with a soft hard-floor brush attachment. Removing abrasive grit helps prevent micro-scratches and premature dulling.

CONTROL MOISTURE

Never wet-mop or steam-clean. Use only a well-wrung, slightly damp mop and wipe up spills immediately. Excess heat and moisture may cause clouding, blistering, oil loss or timber movement.

PROTECT THE SURFACE

Keep pet nails trimmed. Avoid abrasive pads, metal brushes, ammonia, bleach, vinegar solutions and general household detergents unless specifically approved for the finish.



UV LACQUERED FINISH

This section applies to FINOAK Atelier prefinished engineered-wood planks supplied with a factory-applied UV lacquer. The lacquer forms a hard protective film over the timber. Because the surface is sealed, spills and dirt cannot easily penetrate, making routine cleaning the lower-effort option.

ROUTINE CLEANING

Vacuum or sweep first. Damp clean with a pH-neutral cleaner specifically approved for lacquered wooden floors. Avoid ammonia-based cleaners, abrasives and universal detergents, which can leave a hazy residue or gradually degrade the lacquer.

RECOMMENDED CARE APPROACH

FREQUENCY	ACTION
Daily / weekly	Remove dust and grit using a soft broom or suitable vacuum attachment.
As required	Damp clean with an approved pH-neutral lacquered-wood cleaner. The mop must be well wrung out.
Long term	Arrange a professional assessment when widespread wear, deep scratches or coating failure develops.

CARE PRODUCTS

Use only a pH-neutral cleaner approved for the specific factory-applied lacquer. Always follow the current product label, dilution and application instructions, and test the cleaner in an inconspicuous area before treating the full floor.

LONG-TERM MAINTENANCE AND REPAIR

A well-applied lacquer can require little beyond correct routine cleaning for many years. Actual service life depends on traffic, use and care. A deep scratch breaks the continuous film and exposes the timber. Small touch-ups may remain visible because the sheen and colour may not match the surrounding aged finish.

When wear becomes extensive, professional sanding and refinishing of the affected continuous area - and sometimes the full floor - is generally required. Do not apply oil, wax or polish unless expressly approved for the lacquer system.



JAX OLEUM FINISH FOR UNFINISHED PLANKS

FINOAK Atelier unfinished engineered-wood planks may be finished after installation with a Jax Oleum colour stain followed by a compatible Jax water-based 2K sealer. The stain enhances the grain and colour, while the sealer adds durability and water resistance. Maintenance must follow the instructions for the exact Jax Oleum stain and sealer selected.

ROUTINE CLEANING

Sweep or vacuum regularly and wipe spills up immediately. Damp clean only with a well-wrung microfibre mop and a Jax-approved cleaner compatible with the final 2K sealer. Avoid excess water, steam cleaners, vinegar solutions, degreasers, abrasives and universal detergents.

RECOMMENDED CARE APPROACH

FREQUENCY	ACTION
Daily / weekly	Dry clean regularly. Damp clean only with a Jax-approved product suitable for the final 2K sealer.
Periodically	Inspect for wear. Use Jax maintenance products only when recommended for the exact stain-and-sealer system.
After damage	Arrange a professional assessment before sanding, spot-oiling, refreshing or recoating the affected area.

CARE PRODUCTS

Jax Oleum offers cleaners and maintenance products for treated timber, including Jax Wax Cleaner, Jax Soft Wax and Jax Maintenance Oil. Product suitability depends on the final coating. Do not apply wax, maintenance oil or another refresher over a 2K-sealed floor unless Jax Oleum confirms that it is compatible with that specific sealer.

LONG-TERM MAINTENANCE AND REPAIR

The maintenance method depends on the completed site-applied system. A penetrating oil finish may require periodic maintenance oil, while a 2K-sealed surface may require a compatible refresher or professional recoating instead. Traffic, cleaning, climate and the manufacturer's instructions determine the interval.

Do not lightly sand, spot-oil or recoat a site-finished floor without first identifying the stain and sealer. Repairs should be carried out by a trained professional using products confirmed as compatible with the original system. Always test colour and sheen first.



OTHER FINISHING SYSTEMS AND FINAL CARE

The installer should record the exact products and finish used so the correct cleaning, maintenance and future repair instructions can be provided to the customer.

FLOORS FINISHED WITH ANOTHER SYSTEM

Where the floor was finished using a product or system other than Jax Oleum, customers must contact the original flooring supplier, installer or finish manufacturer for the correct maintenance products and instructions. Do not mix products from different systems unless compatibility has been confirmed in writing.

BEFORE USING ANY CARE PRODUCT

1. Confirm whether the planks were supplied prefinished or finished on site.
2. For site-finished floors, identify the stain and sealer used.
3. Use only maintenance products approved for that exact finish.
4. Confirm compatibility and test in a small, hidden area.
5. Follow dilution, application, drying and curing instructions exactly.

CHOOSING THE RIGHT ROUTINE

Factory UV-lacquered floors offer straightforward routine care, while significant damage usually requires professional refinishing. Unfinished planks take on the maintenance requirements of the site-applied oil stain and 2K sealer; those instructions must take precedence over general oiled-floor advice.

Using the correct compatible products - and responding early to wear - will help preserve your engineered oak floor for years to come.

IMPORTANT

This guide provides general care information. Product suitability, intervals and repair methods vary by floor, finish and installation. Always follow the current instructions and warranty requirements for your specific product. For unfinished planks, obtain the care instructions for the oil stain and 2K sealer selected by the installer. For deep scratches, widespread wear, moisture damage or uncertainty about the finish, consult a qualified flooring professional before treatment.